



LEADERSHIP DEVELOPMENT SERIES OF WORKSHOPS

Presented by:



Seminars: 9:00am – 1:00pm

Place: MSSS Inc., Ave. F.D. Roosevelt, 145 A, Hato Rey

TOPICS

SERIE I

JAN
24

- Raise the customer service crossbar
- Deliver results the first

FEB
21

- Take charge of talent management
- Bridging the multigenerational gap in the workplace

MAR
20

- Mastering Negotiation
- Change how you manage change

SERIE II

APR
17

- How to inspire innovation
- How to create consensus

MAY
22

- The leader’s mindset
- Develop effective and devoted employees

JUN
19

- How to improve workplace performance
- Captive your client

SERIE III

JUL
17

- Strategic Thinking for future success
- Leadership Influence through emotional intelligence

AUG
21

- Ignite a culture of accountability
- 10 ways to increase morale and motivation

SEP
18

- Techniques for managing personality styles
- How leaders shape decisions

SERIE IV

OCT
23

- Communicate with impact
- Building your business is everyone’s business

NOV
20

- Managing time for maximum results
- Better performance through better teamwork

DEC
11

- Conflict resolution techniques
- Peak Performing Leaders

Each series of the program consist of 6 modules. You must enroll in all of them to obtain a certificate of completion at the end of the series. Those who attend and complete the 6 modules may earn up to 12 CPE Credits.

If you prefer, you may enroll in 24 modules program (1 year) and obtain discount*. Those who attend and complete the 24 modules may earn up to 48 CPE Credits.

*To obtain the applicable discount through "online" registration, you must use code LDSW19.