

► Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Saturday, March 23, 2024 from 10:00 AM to 2:00 PM

Where: 237 Calle Juan Pablo Duarte
Paseo Los Mita
San Juan, PR 00917

Partner: Mita Congregation
Volunteer Income Tax Assistance (VITA)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

TAS will meet personally with you to discuss your tax problems. You don't need an appointment. Please bring with you the information you'd like to discuss with TAS such as copies of tax returns, letters and notices from the IRS, and any related records. We are partnering with VITA. If you want assistance with your tax return preparation, please bring your identification, Social Security cards for you, your spouse and dependents, birth dates, wage and earning statements (Form W-2, W-2G, 1099-R, 1099-Misc), and copies of last year's federal and state returns, if available.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.



NTA
BLOG www.TaxpayerAdvocate.irs.gov/blog